



# EMERGENCY BROADBAND BENEFIT CONSUMER INFORMATION



## Fact Sheet (English)

The Emergency Broadband Benefit is a temporary [FCC program](#) to help families and households struggling to afford broadband internet service during the COVID-19 pandemic.

The Emergency Broadband Benefit provides:

- Up to \$50/month discount for broadband service;
- Up to \$75/month discount for households on qualifying Tribal lands; and
- A one-time discount of up to \$100 for a laptop, desktop computer, or tablet purchased through a participating provider if the household contributes more than \$10 but less than \$50 toward the purchase price.

The Emergency Broadband Benefit is limited to one monthly service discount and one device discount per household.

## Who is Eligible?

A household is eligible if a member of the household meets one of the criteria below:

- Has an income that is at or below 135% of the [Federal Poverty Guidelines](#) or participates in certain assistance programs, such as SNAP, Medicaid, or [Lifeline](#);
- Receives benefits under the free and reduced-price school lunch program or the school breakfast program, or did so in the 2019-2020 school year;
- Received a Federal Pell Grant during the current award year;
- Experienced a substantial loss of income due to job loss or furlough since February 29, 2020; or
- Meets the eligibility criteria for a participating broadband provider's existing low-income or COVID-19 program.

Check out [www.fcc.gov/broadbandbenefit](http://www.fcc.gov/broadbandbenefit) for a **Consumer FAQ** and other program resources.

## Three Ways to Apply

1. **Contact your preferred participating broadband provider** directly to learn about their application process.
2. **Go to [GetEmergencyBroadband.org](http://GetEmergencyBroadband.org)** to apply online and to find participating providers near you.
3. **Call 833-511-0311 for a mail-in application**, and return it along with proof of eligibility to:  
Emergency Broadband Support Center  
P.O. Box 7081  
London, KY 40742

**Call 833-511-0311**

or find more information about the Emergency Broadband Benefit at [www.fcc.gov/broadbandbenefit](http://www.fcc.gov/broadbandbenefit)